

From the Add-ons screen, the signature options below are available for most domestic FedEx services. Pricing and availability vary according to the specific service.

No Signature Required. For residential or non-residential deliveries, the package may be left without collecting a signature. Available only with Express services. There is no additional fee for this option.

Indirect Signature Required. FedEx will obtain a signature on one of three ways:

- From any person at the delivery address; or
- From a neighbor, building manager or other person at a neighboring address; or
- The recipient can sign a FedEx door tag authorizing release of the package without anyone present.
- For residential deliveries, there is an additional fee for this option; for commercial deliveries, FedEx should attempt to obtain a signature, at no additional charge.

Direct Signature Required: FedEx will obtain a signature from any person at the delivery address. If no one is at the address, FedEx will re-attempt delivery. The recipient may also choose to pick up the package at the location listed on the door tag. Available for Express and Ground, for both residential and commercial deliveries. There is an additional fee for this option, unless a declared value of more than \$500 is allocated to FedEx.

Adult Signature Required. FedEx will obtain a signature from any person at least 21 years old (government-issued photo identification required) at the delivery address. If no one is at the address, FedEx will re-attempt delivery. The recipient may also choose to pick up the package at the location listed on the door tag. Available for Express and Ground, for both residential and commercial deliveries. There is an additional fee for this option, unless combined with C.O.D.

The above is not intended as a comprehensive guide to all Signature Options rules. Consult the FedEx service guide, or go to fedex.com for official FedEx documentation.

When shipping FedEx shipments, checkmark the **FedEx® Delivery Signature Options** box on the Add-Ons screen. Signature options that are included with the shipment will be grayed out and not available to select. You may upgrade the signature option by selecting the option on this screen.

